

Effective Date: **01.10.2025**

Company: **MARİNE GATES LOJİSTİK VE TİCARET LİMİTED ŞİRKETİ**

Legal Address: **Yenisehir Mah. Osmanli Bul.No:9 VOLUME KURTKÖY BUSINESS CENTER D:4 TUZLA/ISTANBUL**

Email: **worldwide@marinegates.com**

Website: **www.marinegates.com**

1. General Information

1.1 These Terms and Conditions ("Terms") apply to all website users, customers, and partners of MARİNE GATES LOJİSTİK VE TİCARET LİMİTED ŞİRKETİ ("Marinegates", "we", "us", "our").

1.2 By accessing or using our website, purchasing our products, or engaging our services, you agree to comply with these Terms.

1.3 If you do not agree with these Terms, please discontinue use of the website and our services.

2. Scope of Services

2.1 Marinegates provides industrial, commercial, and technical products and services as described on our website.

2.2 Any specific contracts, quotations, or project agreements between Marinegates and a client shall take precedence over these general Terms where expressly agreed in writing.

3. Orders and Quotations

3.1 All quotations are issued without obligation and are valid for the period specified in the offer.

3.2 Orders become binding only upon written confirmation from Marinegates.

3.3 We reserve the right to reject orders for any justified reason, including unavailability of stock, pricing errors, or customer credit risk.

4. Prices and Payment

4.1 All prices are in US Dollars (USD) unless stated otherwise and exclude VAT, delivery, and customs fees.

4.2 Payment must be made in accordance with the agreed payment terms.

4.3 Late payments may incur interest at the statutory rate between Parties.

5. Delivery and Risk Transfer

5.1 Delivery times are approximate and may vary depending on logistics conditions.

5.2 Risk transfers to the Buyer upon delivery

5.3 Marinegates is not liable for delays or non-performance due to force majeure or external circumstances beyond our control.

6. Returns and Claims

6.1 Customers must inspect delivered goods immediately upon receipt.

6.2 Any claims regarding visible damage, defects, or shortages must be submitted within seven (7) calendar days after delivery.

6.3 Returns of goods require prior written authorization from Marinegates.

6.4 Returned goods must be in unused, resalable condition.

7. Warranty

7.1 Marinegates guarantees that delivered products meet the agreed specifications and applicable quality standards.

7.2 Warranty claims are limited to repair, replacement, or refund at Marinegates's discretion.

7.3 Warranty does not cover damage caused by misuse, improper installation, or unauthorized modifications.

8. Limitation of Liability

8.1 Marinegates shall not be liable for any indirect, incidental, or consequential damages, including but not limited to loss of profit, production downtime, or data loss.

8.2 The total liability of Marinegates shall not exceed the invoiced value of the affected goods or services.

9. Data Protection and Privacy

9.1 We process personal data

9.2 Full details on how we collect, use, and store personal information are described in our Privacy Policy

9.3 By using our website, you consent to our data processing practices as outlined therein.

10. Intellectual Property

10.1 All website content, including text, graphics, logos, and materials, is owned or licensed by Marinegates and protected by copyright law.

10.2 You may not reproduce, modify, or distribute any website material without prior written permission.

11. Force Majeure

Marinegates is not liable for failure or delay in performance caused by events beyond reasonable control, including but not limited to natural disasters, strikes, supply shortages, or government restrictions.

12. Amendments

Marinegates reserves the right to modify these Terms at any time.

The latest version will always be published on our website and takes effect upon posting.

It is your responsibility to review the Terms periodically.

13. Sanctions compliance

By these terms the Buyer (client) confirms that:

- 13.1 its owners and officials are not included in the sanctions lists
- 13.2 The purchased equipment goods and technologies will not be used for projects designated as "prohibited" in the sanctions regulations.
- 13.3 does not have any agreements with individuals or companies under sanctions lists
- 13.4 does not have any restrictions on certain transactions or operations
- 13.5 does not engage in any activity that may result in the imposition of sanctions to marinegates
- 13.6 does not have any prohibition on the use of funds to finance activities or individuals prohibited by sanctions regulations
- 13.7 has introduced and is complying with internal procedures aimed at complying with sanctions

14. Governing Law and Dispute Resolution

- 14.1 These Terms are governed by the laws of the Republic of Turkey.
- 14.2 Any disputes shall be resolved amicably where possible.
- 14.3 Failing that, disputes shall be submitted to the competent courts agreed by Parties in advance

15. Contact Information

For any inquiries regarding these Terms or our services, please contact:

Email: worldwide@marinegates.com

Website: www.marinergates.com

16. Version Control

Last updated: 14.01.2026